

PLYMOUTH CITY COUNCIL

Subject:	Care Quality Commission Action Plan
Committee:	Health and Wellbeing Board
Date:	7 March 2019
Cabinet Member:	Councillor Tuffin (Cabinet Member for Health and Adult Social Care)
CMT Member:	Carole Burgoyne (Strategic Director for People)
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Ref:	CQC
Key Decision:	No
Part:	I

Purpose of the report:

In 2017/18, at the request of the Secretaries of State for Health and Social Care and for Housing, Communities and Local Government, the Care Quality Commission (CQC) undertook a programme of 20 reviews of local authority areas to look at how well do older people move through the health and social care system, with a particular focus on the interfaces. This review considered system performance along a number of 'pressure points' on a typical pathway of care with a focus on older people aged over 65. It also focussed on the interfaces between social care, general medical practice, acute and community health services, and on delayed transfers of care from acute hospital settings.

The local system review of **Plymouth** was undertaken in December 2017 and was followed by a local summit and the development of a system action plan. The Action Plan was developed in partnership with the Social Care Institute for Excellence and with oversight from the Department of Health and was signed off by the Chair and Vice Chair of the Health & Wellbeing board.

CQC was subsequently asked in October 2018, to report on 9 of the first 12 local authority areas subject to review by conducting a monitoring exercise to establish how local systems have progressed since their review. On 10 October, Ian Trenholm, Chief Executive of the Care Quality Commission wrote to key partners in the Plymouth Health and Wellbeing System, informing us of their intention to review the progress made against the Action Plan following the System Review last December.

With the support and cooperation of the Health and Wellbeing system CQC concluded their required monitoring exercise of **Plymouth** and the attached supporting draft slide deck contains a summary of key areas of progress since the local system review. The finalised slide deck was shared with the Department of Health and Social Care.

Recommendations and Reasons for recommended action:

For information.

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